

Physical Security Asset Management Software Checklist						
Category	Criteria	What to ask the vendor	Why it matters	Platform A	Platform B	Platform C
Visibility	Floor plan mapping	Can devices be placed and edited directly on site floor plans?	Technicians find devices faster and coverage gaps become visible.	☐	☐	☐
	Non-networked devices	Does it track locks, door hardware, and cabling, or only IP devices?	Network scans miss a large share of the physical security footprint.	☐	☐	☐
	Rich device records	Can each device hold photos, install details, and field-of-view data?	Context cuts troubleshooting time and supports quality control.	☐	☐	☐
	Portfolio view	Can leadership see all sites at once and drill down to a single device?	Multi-site programs need both the big picture and the detail.	☐	☐	☐
Standardization	Enforced data fields	Can required fields and naming conventions be set across every site?	Consistent records stay comparable as the portfolio grows.	☐	☐	☐

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	Mobile field access	Can technicians document installs and service from a phone or tablet on site?	Records get updated when work happens, not days later.	☐	☐	☐
	Vendor collaboration	Can integrators update the same record without workarounds or extra licenses?	The record is only accurate if the people doing the work can update it.	☐	☐	☐
	Data import	Can existing spreadsheets, CAD files, and floor plans be imported?	A full manual rebuild delays value by months.	☐	☐	☐
Control	Lifecycle tracking	Does it track warranty expiration, device age, and end-of-life dates?	Replacement planning depends on knowing what's aging out.	☐	☐	☐
	Device history	Is every service call, change, and decommission logged per device?	History exposes repeat failures and underperforming vendors.	☐	☐	☐

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	Permissions	Can access be restricted by site, team, or vendor?	Outside partners see only what they need.	☐	☐	☐
	Reporting	Can audit and budget reports be exported in minutes?	Fast answers for auditors, insurers, and finance.	☐	☐	☐
	Onboarding and support	What does setup, training, and ongoing support look like?	Adoption stalls without a clear rollout path.	☐	☐	☐

Take the checklist into your next vendor demo. Download the printable PSAM Platform Evaluation Checklist and score every platform against the same criteria.